



Healthy Building Recognition

A healthy workplace enables our customers to bring their best and productive self to work.

COVID-19 has made us all aware of the importance of the health and environmental aspects of the places we live and work, as well as the value of a collective response to the pandemic to support societal wellbeing.

Research from the international WELL Building Council indicates that 90% of our time is spent indoors and the quality of the buildings we occupy can impact our productivity and the way we feel.



The Challenge

So how do we curate an environment within our buildings that puts human health and wellbeing first? That fosters community and connection and optimises both the performance of our occupiers as well as the real estate. How can we ensure that we maintain world leading standards ongoingly and are measured on our performance against rigorous, global standards?

The Outcome

Investa's committed focus on enabling a healthy and productive life for those that work in our buildings has resulted in global recognition by the International WELL Building initiative (IWBI). Oxford Investa Property Partners (OIPP) and Investa Commercial Property Fund (ICPF) in 2021, achieved the 2nd and 3rd highest WELL Portfolio ratings globally as well as WELL Health and Safety scores for each eligible building. These ratings apply to ~458,968 square metres of space, across 16 buildings, which accommodate over 45,000 tenant customers.

Achieving these ratings recognises Investa's best practice, healthy building management approach and reflects the high priority our management and operational teams place on human health and the holistic, positive impact we can have as owners and managers of large-scale office and residential buildings. From fresh air, natural light and thermal comfort to green spaces, end of trip facilities, we believe in setting new standards for the workplace.

Investa has also been engaging with our tenants through our custom Insite app, to further add value to our occupier's experience. Through our partnership with tenant experience specialist Lifestyle Lab, we have turned our assets into health and wellbeing destinations.

Established in 2019, our in-person classes have evolved to enable building occupants to access first rate training and wellness programs according to needs and location.

In FY21, our Occupant Experience Team delivered a range of tenant wellbeing programs and initiatives through Investa's Insite app and portal, which attracted a total of 8,554 tenant engagements. These included:

- 20 digital workshops including Zero Cooking Waste, Kombucha, Beeswax Wrap, Health cooking and Nutrition.
- 129 digital wellness classes (Yoga, Pilates, Meditation, HIIT).
- 57 content articles relating to Wellness and Sustainability.

We also provide our tenants with Safe and Healthy Building Guidelines that outline how Investa and the building community can work together, to create a safer environment in their building.

